Postal Regulatory Commission Submitted 8/7/2012 1:35:20 PM Filing ID: 84790 Accepted 8/7/2012

Docket (MC2012-26)

August 7, 2012

Joe Yoo president of the Eagle Postal Center

To Whom It May Concern,

I am the owner of the Eagle Postal Center in Southlake Texas. I would like to say a few things regarding these PO Box Enhancements proposed by the United States Postal Service.

What the USPS is proposing is UNFAIR COMPETITION to the local pack and ship industry. The USPS regulates the Commercial Mail Receiving Agents (CMRAs) Private Mailboxes (PMBs) while engaging in competition with them. The regulations are written to add costs and procedure burdens to the CMRAs that the USPS does not require itself to follow, resulting in unfair government competition.

The USPS does not allow the use of the Change of Address (COA) for CMRAs, but allows the use of a COA for PO Boxes. The COA submitted from a PO Box allows the USPS to forward mail from the PO Box address for 12 months for free. The PMB renters are not allowed to use the COA, and have to forward the mail from previous box renters at their own expense for six months.

This David versus Goliath fight between a powerfully-connected and deficitly- financed organization and the efficient small shop down the street, locally owned, family run, with an advertising budget of 1/10 of 1% of the enemy, paying local, state, and federal taxes, supporting local charities, and contributing to the local economy, is corruption at its worse. Where else in the world does a country's government take over the private sector enterprises? I could name a few places, but their political systems are a little different from ours.

After raising the rental rates for PO Boxes in over 6800 Zip Codes by nearly 25%, the USPS has experienced a loss of over 66,000 boxes in use in those Zip Codes between January and June, 2012, according to Nan McKenzie, Manager of Retail Services: "The number of boxes in use should continue declining as additional P.O. Box agreements come up for renewal under the new competitive prices." Extrapolating the loss over the next 10 years, USPS will have lost over 1.3 million customers to alternative mail receiving options.

The bureaucrats at the USPS are not able to comprehend the thoughts of a person who has risked his family savings to work without paid vacation, pension, sick leave, annual leave and carryover accrual, health insurance with vision and dental, family medical leave, expense accounts, junkets, conventions, education reimbursement, and holiday leave, to provide for his family.

The clandestine subterfuge that the USPS used to get these enhancements passed the public, the CMRA industry, and the Postal Regulatory Commission (PRC) started the process by requesting that a small

amount of PO Boxes be placed on the Competitive List to test increased rental rates. Getting that passed with no other concerns than the CMRA industry expressing caution about future enhancements.

The PRC, duped by the USPS, expressed to the industry that the request was too narrow to be concerned about enhancements and enhancements and their costs would have to go through the PRC and public review process.

The USPS then expanded the PO Box location Competitive List to over 6800 Zip Codes and started adding the enhanced services to directly impact the CMRAs in neighborhoods near the Post Offices.

The notice to the PRC was in a footnote in a yearly pricing request to the PRC, which completely missed the end run around the PRC procedures.

When the government allowed the USPS to compete with private sector businesses, they did not have in mind the local Mom and Pop down the street, but was more concerned with FedEx and UPS.

I am a neighborhood, independently owned, small shop with no advertising budget, pay taxes, and support the local economy and community. To have the United States Postal Service with their \$100,000,000 annual advertising budget and tax advantages, using their monopolies to promote their competitive products, come down on us ruins my American dream of success.

Please do not allow these PO box Enhancements to take shape. Remind me of what it means to run and live the American dream of success, NOT run and hide from the